

**Appendix 3**  
**City Wide Advice Service Enquiry Type for Quarter 1 & Quarter 2 2022/23**

<b>Enquiry Type</b>	<b>No. of issues Q1 April 2022 to June 2022</b>	<b>No. of issues Q1 July 2022 to September 2022</b>
Benefits & tax credits	3,205	5,212
Benefits Universal Credit	6,084	10,103
Consumer goods & services	1,531	1,102
Debt	519	3,910
Education	70	117
Employment	487	2,416
Financial services & capability	2,499	1,632
GVA & Hate Crime	21	121
Health & community care	155	223
Housing	1,761	3,123
Immigration & asylum	187	544
Legal	287	978
Other	197	204
Relationship & family	231	785
Tax	97	181
Travel & transport	130	183
Utilities & communications	924	1,097
Charitable Support & Food Banks	735	1,331
<b>Grand Total</b>	<b>22,637</b>	<b>33,262</b>